

# GREATER ROCHESTER INTERNATIONAL AIRPORT



### PARK MORE. EARN MORE.

HOW TO USE YOUR PARKING REWARDS CARD



#### **Airport Parking Rewards**

Airport Parking Rewards is MAPCO's loyalty program for Greater Rochester International Airport parkers. Our rewards card enables customers to earn points that can be redeemed. There are no restrictions or black-out dates. Loyalty has its rewards!

The more you park at one of our convenient ROC airport locations, the more points you will earn!

#### **Earning Points**

Use your rewards card to earn/redeem points upon departure. You earn 1 point for every \$1 paid for parking. To earn and redeem your rewards points, you can use a Pay-on-Foot machine in the Airport Terminal or Shuttle Lot; or the Cashier Booth (Lane 1) at the Main Exit Plaza.

#### **Account Information**

To obtain rewards point total or update your contact information please visit: <a href="https://roc.mapcoparking.com">https://roc.mapcoparking.com</a>

## Welcome To ROC Airport Parking Rewards!

Thank you for signing up for ROC Airport's Parking Rewards. Follow these 7 steps when adding/redeeming rewards:

#### Step 1

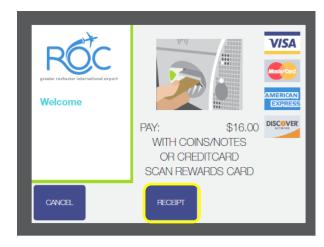
Insert your ticket with the arrow facing up and toward the machine.





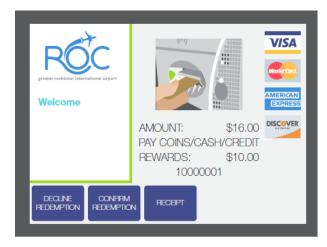
#### Step 3

Press for printed receipt



#### Step 4

Press to Confirm/Decline redemption



#### Step 5

Insert Credit Card or Cash

#### Step 6

Validated ticket is generated



#### Step 7

Remove ticket and proceed to exit



#### Other Rewards Information

#### Damaged Rewards Card

If your card is damaged/defective return it via mail to:

MAPCO Parking 488 White Spruce Boulevard Rochester, NY 14623

A MAPCO representative will contact you, transfer your points to a new card, and mail it back.

#### Lost Rewards Card

Please contact MAPCO, (585) 292-4904, if your Parking Rewards card is lost. MAPCO will transfer your points to a new card and mail it to the address on your account. Office hours are M-F 8:00AM - 4:00PM

Operational polices stated herein are subject to change.

Contact Us



parking@mapcoparking.com https://roc.mapcoparking.com/

MAPCO Auto Parks, LTD.
Agent for MCAA